



Vans • Sedans • Limos • Buses • Tours

Exhibit	A
Port Commission	Regular
Meeting of	Aug. 25, 2009

22 YEARS OF CONSISTENT OPERATION BY SHUTTLE EXPRESS
(August 25, 2009)

1. Featuring vans, sedans, limo's, and busses. 24/7
2. Support 300 families.
3. 150 vehicles, (90 vans). All washed & vacuumed every shift.
4. Every driver has always donned a uniform and tie.
5. Over half a million dollars in advertising each year.
6. 714K airport travelers used Shuttle in 2008.
7. Guarantee guests make their flight or we pay the airline fee.
8. Always upgrade service free with Towncars, and Limo's.
9. Send out 400 Guest surveys each month.
10. Most sophisticated software in country with continued upgrades.
11. Now providing door to door service from Portland, Oregon.
12. Reduced expenses and fares and we continue to be profitable.
13. BOTTOM LINE WE TOOK OVER 2 MILLION CARS OFF THE ROAD IN 2008.
14. Member of the safest insurance captive in the USA, (42 large operators).
15. Winner of the "Safest of the Safest" safety award 6 straight years.
16. Carry 10 times the State required insurance liability.
17. Fuel Efficiency
 - a. Use approximately 1 million gallons of fuel per year. (\$560K paid in tax)
 - b. Utilized CNG until vans perished with over 600K miles.
 - c. Now using California emissions standards vans.
 - d. Researched and now using OMSTAR fuel additive. (20% increase in fuel mileage).
 - e. Combination gave us lower carbon foot print than our CNG vans.
 - f. Working with Ford/Rosh Motors on propane vehicles (test vehicle this fall).
18. Recognize our dedicated employees that again went beyond in the SNOW.... Only operator serving neighbor hoods with a full fleet.
19. People sleeping in office, managers driving, maxed over time allowed, full operation with every driver and vehicle. "Can do attitude".
20. Sent out apology letter to every guest who used us during the worst snow conditions.
21. IT'S CULTURE THAT MATTERS.
22. Mr. Ehl and Staff are very detailed and balance all proposals with fairness to operators and advantage to traveling public. You have a good team.
23. On a side note; Recognition for Steve Salins, Limo Division Manager, work as author of the Limo Association regulation that will hopefully bring some standards to that industry. He continues to serve with his involvement in Olympia.

Reservations

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